

## **Claims Representative**

Tradition Mutual Insurance Company (TMI) is seeking an enthusiastic, customer centric and career oriented individual who possesses exceptional organizational, telephone and communication skills to fill the position of Claims Representative.

## You will:

- Provide timely, professional and efficient customer service to policyholders during a time of loss.
- Ensure coverage verification, investigation and evaluation of claims, file documentation, reserve and payment management
- Respond to enquiries from agents and brokers regarding the claims process, decisions and interpretation of policy forms.

## **Qualifications:**

- Excellent Interpersonal and Communication skills
- Computer skills including experience with Microsoft Office Software
- Exceptional organization skills
- Completion of, or working towards the CIP designation
- A farm background or familiarity with agricultural claims would be an asset

## We offer:

- Competitive salary and benefits package
- A supportive team based work environment
- An Employee Profit Sharing Plan

TMI is a policyholder owned, community focused, property and casualty insurance company with \$15 million in Gross Written Premium annually. It offers high quality insurance products and coverage for farm, automobile, home and commercial through a dedicated staff of professionals, experienced agent sales force and a supportive broker distribution network. The Sebringville head office is located just outside of Stratford and has served Perth County and surrounding areas for more than 140 years. (<a href="www.traditionmutual.com">www.traditionmutual.com</a>)

Those interested in this opportunity can apply in confidence by **December 31, 2019** to:

Jeff Irwin, Claims Manager
Tradition Mutual Insurance Company
P.O. Box 10,
Sebringville, ON
NOK 1X0

or by email: jirwin@traditionmutual.com